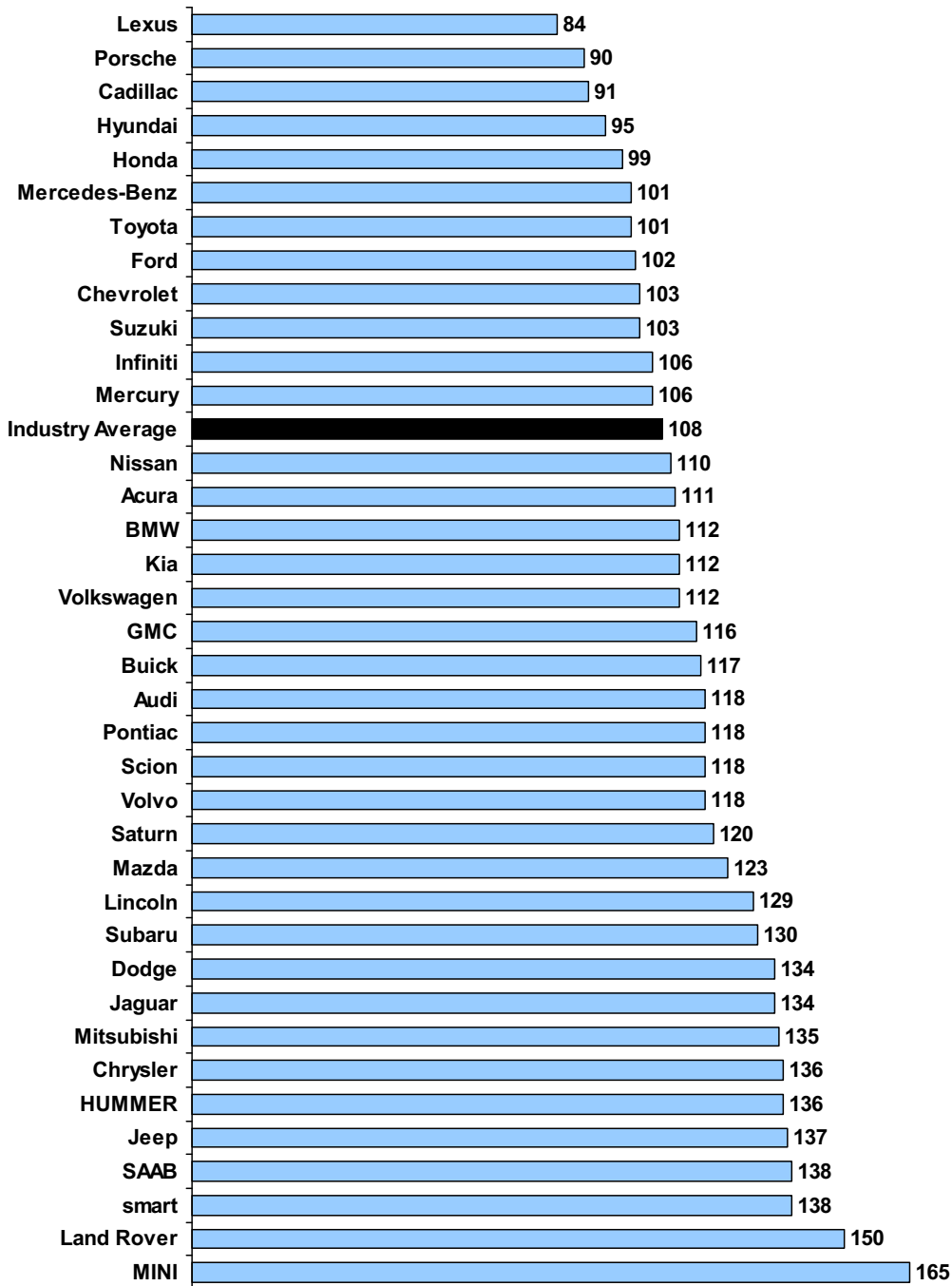


# J.D. Power and Associates 2009 Initial Quality Study<sup>SM</sup> (IQS)

## 2009 Nameplate IQS Ranking

Problems per 100 Vehicles



Source: J.D. Power and Associates 2009 Initial Quality Study<sup>SM</sup>

Charts and graphs extracted from this press release must be accompanied by a statement identifying J.D. Power and Associates as the publisher and the J.D. Power and Associates 2009 Initial Quality Study<sup>SM</sup> as the source. Rankings are based on numerical scores, and not necessarily on statistical significance. No advertising or other promotional use can be made of the information in this release or J.D. Power and Associates survey results without the express prior written consent of J.D. Power and Associates.

# J.D. Power and Associates 2009 Initial Quality Study<sup>SM</sup> (IQS)

## Top Three Models per Segment Car Segments

<b>Sub-Compact Car</b>	<b>Midsize Premium Car</b>
<b>Highest Ranked: Toyota Yaris</b> Hyundai Accent Honda Fit	<b>Highest Ranked: Lexus GS</b> Acura RL Lexus ES
<b>Compact Car</b>	<b>Midsize Sporty Car*</b>
<b>Highest Ranked:</b> <b>Hyundai Elantra Sedan</b> Toyota Prius Honda Civic	<b>Highest Ranked: Ford Mustang</b>
<b>Compact Sporty Car*</b>	<b>Large Premium Car*</b>
<b>Highest Ranked: Scion tC</b> Volkswagen GTI	<b>Highest Ranked: Lexus LS</b> Mercedes-Benz S-Class
<b>Compact Premium Sporty Car*</b>	<b>Midsize Car</b>
<b>Highest Ranked: Nissan Z</b> Mercedes-Benz SLK-Class	<b>Highest Ranked: Nissan Altima</b> Pontiac G6 Chevrolet Malibu
<b>Entry Premium Vehicle</b>	<b>Large Car</b>
<b>Highest Ranked:</b> <b>Lexus IS</b> Cadillac CTS (tie) Infiniti G-Series (tie)	<b>Highest Ranked: Mercury Sable</b> Toyota Avalon Chevrolet Impala

**For more detailed findings on new-vehicle quality performance,  
visit [www.jdpower.com](http://www.jdpower.com)**

*NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. There were only two premium sporty models and no large van models with sufficient sample size, thus no premium sporty or large van awards have been issued.*

*\*No other model in this segment performs above the segment average.*

Source: J.D. Power and Associates 2009 Initial Quality Study<sup>SM</sup>

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# J.D. Power and Associates 2009 Initial Quality Study<sup>SM</sup> (IQS)

## Top Three Models per Segment *Truck/Multi-Activity Vehicle (MAV) Segments*

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### Compact MAV

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**Highest Ranked:**  
**Chrysler PT Cruiser Wagon (tie)**  
**Honda CR-V (tie)**  
Mitsubishi Outlander

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### Midsized MAV

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**Highest Ranked:**  
**Chevrolet TrailBlazer (tie)**  
**Ford Edge (tie)**  
**Toyota 4Runner (tie)**

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### Large MAV\*

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**Highest Ranked: GMC Yukon**  
Chevrolet Tahoe

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### Midsized Premium MAV

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**Highest Ranked: Lexus GX**  
Lexus RX  
Cadillac SRX

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### Large Premium MAV

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**Highest Ranked: Lexus LX**  
Cadillac Escalade  
Mercedes-Benz GL-Class

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### Large Pickup

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**Highest Ranked: Ford F-150 (tie)**  
**Toyota Tundra (tie)**  
Chevrolet Avalanche

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### Midsized Pickup

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**Highest Ranked: Honda Ridgeline**  
Nissan Frontier  
Ford Ranger

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### Minivan\*

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**Highest Ranked: Toyota Sienna**  
Honda Odyssey

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